

FRENCH TOUCH AUTO DETAIL

SERVICE WAIVER, PAYMENT & CANCELLATION AGREEMENT

Business Name:	French Touch Auto Detail
Customer Name:	_____
Phone/Email:	_____
Vehicle Make/Model/Year:	_____
License Plate:	_____
Date:	_____

1. Authorization

I authorize French Touch Auto Detail to perform the selected detailing services on my vehicle and understand the vehicle may be moved or operated as necessary.

2. Pre-Existing Condition Acknowledgment

I acknowledge that my vehicle may have pre-existing damage. I understand some imperfections may become more noticeable after detailing. ■ Photos of pre-existing damage were taken before service.

3. Assumption of Risk

I understand detailing involves chemicals, tools, and water. French Touch Auto Detail is not responsible for: - Pre-existing damage becoming visible - Broken or brittle trim due to age - Mechanical or electrical issues unrelated to detailing - Water intrusion from existing leaks

4. Limited Liability

I release French Touch Auto Detail from liability unless damage is caused by proven gross negligence.

5. Results Disclaimer

Detailing improves appearance but does not guarantee perfection or complete stain or odor removal.

6. Personal Belongings

I confirm all personal items have been removed. French Touch Auto Detail is not responsible for lost or damaged items.

7. Payment Policy

Payment is required at the time of booking and must be made via Zelle or Venmo. All payments are non-refundable, regardless of circumstances.

8. Cancellation Policy

Same-day cancellations will be charged the full service amount. Cancellations made prior to the appointment day will incur a \$75 cancellation fee.

9. Submission of Signed Waiver

Once signed, this waiver must be submitted to French Touch Auto Detail. The signed document may be sent via DocuSign or emailed to ftouchdetailers@gmail.com prior to service.

10. Photo/Video Consent (Optional)

■ I consent to photos/videos for marketing purposes. ■ I do not consent.

11. Agreement

By signing below, I acknowledge that I have read, understood, and agree to all terms of this waiver, payment, and cancellation agreement.

Customer Signature:	_____	Date:	_____
Detailer Signature:	_____	Date:	_____